# **Chambers – Bus Service Changes**

Chambers have launched a public consultation regarding proposed changes to existing routes and timetables from March 23<sup>rd</sup> 2020

Many routes will be improved to continue to support our customers with their travel plans. However, there will be some routes where we have had to take the unfortunate decision to withdraw, as they are no longer feasible for them to operate, mainly due to a decline in passenger numbers.

If you wish to comment/share your views on our proposed timetable changes.

Please contact us by email at <a href="mailto:services@hedingham.co.uk">services@hedingham.co.uk</a> or you can write to Chambers, Unit 6/7 Stephenson Road, Clacton on Sea, Essex, CO15 4XA.

Please send your comments to them no later than Monday 27th January 2020

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#### **Route 753**

## **Bury St Edmunds – Sudbury**

Our buses between Sudbury and Bury St. Edmunds will increase to run twice an hour, with one bus on route 752 running direct from Long Melford via the A134 rather than through Acton and Lavenham.

Stanningfield will normally be served by route 752. The first journey in each direction will run slightly earlier that before to allow a bus to arrive in Bury St. Edmunds at 0945 ready for 10 o'clock lectures and morning meetings.

The last bus from Sudbury to Long Melford, Acton and Waldingfeld will be at 1823.

Recent feedback has showed that many of our existing customers travel from Sudbury go to Bury St. Edmunds or work, shopping and education and that the bus journey is currently quite slow and only runs once per hour. We hope that in increasing the frequency of our buses with shorter journey times, will encourage more people to use the bus rather than the car, to aid congestion within towns like Bury St. Edmunds.

#### Route 754

## **Sudbury – Colchester**

Back in 2018, we increased the number of buses on this route to run roughly every 30 minutes. Unfortunately, this has not delivered the level of success we hoped and therefore we will trial a new route come March, Route 784. Route 754 will continue to run every hour at the current departure times.

**NEW Route 784** will provide a slightly faster service from Sudbury and Great Cornard via the A134 to Colchester.

This will stop in the Northern Approach for the Hospital offering an ideal way for customers to travel to attend hospital appointments or visit friends and family.

These buses will run every 30 minutes for most of the day and will have access to FREE Wi-FI on board.

Unfortunately, we have had to reduce the service to Bures and Wormingfield due to a decline in passenger numbers which has meant that the route is no longer viable for us to operate.

The last bus back from Colchester will now be at 1820.

### Route 84

## **Sudbury – Nayland – Colchester**

This route will NOW only run on School Days and during peak school run times.

Unfortunately, we have not had enough passengers on-board our buses at other times to justify the cost of running this extended service.

**Route 784** will provide an alternative facility for Leavenheath, Assington, Nayland and Horkesley Heath but buses will stop on the Main Road (subject to confirmation regarding bus stops from Suffolk County Council). More information will follow.